

GUARANTEED RIDE HOME APPLICATION.

PARTICIPANT NAME

First Last Middle

PARTICIPANT ADDRESS

Street Address

City State Zip

PARTICIPANT EMAIL ADDRESS

HOW MANY DAYS A WEEK DO YOU RIDE THE BUS?

EMPLOYER/SCHOOL

WHAT THREE (3) ROUTES DO YOU USE THE MOST?

GRH USER AGREEMENT

I, the participant, have read and understand the guidelines of the Guaranteed Ride Home (GRH) service. I hereby certify that I qualify for the GRH by traveling to and from my workplace or school by METRO Transit bus. I, on behalf of my heirs, successors, or assignees, hereby release and hold harmless my employer, Central Oklahoma Transportation & Parking Authority and the City of Oklahoma City from any liability, claims and demands of any kind whatsoever, including but not limited to any liability for personal injury, loss, theft or damage to my personal property, loss of income, consequential damages resulting from delays or absence of a shuttle or termination of the service. I attest that I use METRO Transit Bus service at least three (3) days a week. Furthermore, I understand that if I use this service incorrectly I may be restricted from using GRH again.

Signature

Date

CONTACT INFORMATION

METRO Transit Customer Service
235-RIDE (7433)

Hours of Operation
7 am - 5 pm | Monday - Friday

Downtown Transit Center
420 NW 5th Street
Oklahoma City, OK 73102

Hours of Operation
7 am - 5 pm | Monday - Friday
8 am - 6 pm | Saturday

gometro.com



METRO Transit is a division of the Central Oklahoma Transportation and Parking Authority (COTPA), a public trust responsible for providing safe, efficient and convenient transportation as well as downtown parking alternatives to the citizens of the Greater Oklahoma City Metropolitan area.

METRO Transit's Guaranteed Ride Home

Commuter's Choice

METRO TRANSIT'S COMMUTER'S SOLUTION

FOR MANY COMMUTERS, TAKING TRANSIT TO WORK MEANS SAVING THOUSANDS OF DOLLARS EACH YEAR. AND IF YOU ARE RIDING METRO TRANSIT, A SMARTER WAY TO TRAVEL, OUR COMMUTER'S CHOICE PROGRAM IS MAKING IT EVEN SMARTER WITH GUARANTEED RIDE HOME (GRH).

GRH IS DESIGNED TO RESCUE COMMUTERS WHO ARE WORRIED ABOUT HOW THEY'LL GET HOME WHEN AN EMERGENCY ARISES. KNOWING THERE'S A GUARANTEED RIDE HOME ALLOWS ONE TO USE COMMUTING OPTIONS LIKE TRANSIT WITH PEACE OF MIND AND CONFIDENCE. HERE'S HOW IT WORKS.



WHO QUALIFIES?

Individuals using METRO Transit's bus services at least three (3) times per week to get to work. You must register by completing and signing the program application prior to needing service. Your employment and worksite location may be verified. You will be eligible for the program after the application has been completely processed by METRO Transit and you have been sent a confirmation letter and voucher.

Information on redeemed vouchers must match our records; otherwise, you will not be permitted to use the program. To update your information, please contact METRO Transit during normal business hours, Monday - Friday 8 am - 5 pm.

WHAT CONDITIONS QUALIFY?

- You or an immediate family member is sick or injured
- Family or personal crisis, or a disaster occurs, such as a home fire
- Unexpected workplace crisis that may cause you to be dismissed early
- You have to work unscheduled overtime

WHAT CONDITIONS DO NOT QUALIFY?

- Weather related closings or natural disasters such as snowstorms, ice storms or tornadoes
 - Trips to the hospital in place of an ambulance
 - Medical appointments made in advance
 - Personal errands or shopping
 - Business related travel
 - Scheduled overtime
- On Sundays and when our buses are not operating
 - Trips outside of our service area
 - Bus is running late

“ GUARANTEED RIDE HOME IS GUARANTEED PIECE OF MIND FOR MY DAILY COMMUTE. I DON'T HAVE TO WORRY ABOUT HOW I WILL GET HOME IF THERE'S AN EMERGENCY. ”
- JOHN S.

HOW MANY TIMES CAN I USE GRH?

Participants are entitled to receive four (4) taxi trips within a 12-month calendar year period (Jan-Dec) with an allowance of up to \$40 per trip. Additional costs like gratuity or trips that result from traveling beyond the program's limits are non-reimbursable and must be paid by the participant. Rides are non-transferable and you must re-register each year.

HOW WILL I GET HOME?

When you need a GRH ride, call Yellow Cab at 232-6161 and inform them you are a METRO Transit Commuter's Choice member. Give them your current location and your final destination. Upon Yellow Cab's arrival, give them your voucher and show a form of identification. Notify us within 48 hours of using your voucher so we can verify its eligibility. Once the redeemed voucher is received from Yellow Cab we will send you a new voucher.

HOW DO I REGISTER FOR GRH?

Registering for the program is simple. You can complete the GRH application online at gometro.com, or you can complete the form included with this brochure. Forms can be submitted to METRO Transit by mail, 300 SW 7th Street, Oklahoma City, OK 73109, or by fax 297-2111.

REGISTER ONLINE TODAY FOR THE GUARANTEED RIDE HOME PROGRAM.